

Volume 2, Issue 9 March 2005



Fort Hood Family Housing LP

Hood Highlights

"Building Quality Communities for America's Military Families"

Highlights from the Month of February

The Army's official assessment of our incentive fee performance for January 2005 was an overall rating of "Outstanding."

To date, 81% (\$119.7M) of the total executed contracts have been awarded to local businesses and 84.5% (\$125.1M) has been awarded to qualified small businesses.









Lend Lease Board Member Takes In-Depth Look At FHFH

Mr. Peter Goldmark, a member of the Board of Directors for Lend Lease, recently received an in-depth briefing and tour of the FHFH project. Attendees convened for a detailed presentation of how Actus and DA RCI have developed a cohesive and progressive privatization model for other projects to emulate.



Spotlight On The Community

Resident Response

Each resident that moves in or out of any home on Fort Hood is asked to complete a brief survey regarding their experience. The following are some of the comments taken directly from those surveys during the month of March 2005.

The entire staff was great and went above and beyond any of my expectations. Thank you for employing such nice people. This was one of the easiest move-ins yet! —

SGT / Comanche III

- (The Staff) was so wonderful helping us find a home so quickly!! (They) were very polit and very informative. Thank you!! — SPC / Walker Village
- This office (Donna) worked very hard to have our quarters ready and we are grateful. (The Staff) was kind and pleasant. They were helpful and courteous. Thanks so much! —

SGT / Montague Village



Pictured from left to right is Kirk Williams, Shundilina Black, Ana Roman, with Leslie Catlin in front.

Below: Shundilina reviews the resident Move-in packet with a newly assigned Soldier.



Community Statistics

Comanche III village, one of the largest communities on Fort Hood has a total of 1300 homes, 16 playgrounds, 4 parks, and 3 basketball courts. A new 9100 square foot Community Center is also underway with an anticipated opening in early Fall 2005. Since the inception of privatization in 2001, Actus Lend Lease has built 400 of the 1300 homes in this village.

This village is designated for Junior and Senior Enlisted Soldiers as well as Company Grade Officers. Also included in this village are 3 Corporate Homes for use by displaced residents.

Meet The Management Team

The <u>Comanche III</u> management team has a combined total of 7 years of service with FHFH. Leslie Catlin joined the FHFH team after several years of employment as a Regional Property Manager in the Austin, Texas luxury housing market.

Leslie and Kirk proudly served their country as activeduty Army Soldiers. Ana and Shundilina are both spouses of Army Soldiers currently serving in Iraq. Ana is also a current FHFH resident in Kouma Village.

With the members of this team having walked in their residents' shoes in many capacities, their understanding and commitment to top-notch service is a model to be recognized at any installation under privatization.

Residents First

Each of the FHFH communities offer a variety of free family-oriented events and programs to encourage a safe and supportive neighborhood environment. Some of the most popular events provided by this community are:

- Kids Crafts
- Holiday Themed Socials
- ♦ Quarterly Town Hall Meetings
- ♦ Community Life Program
- Monthly Safety Days
- Monthly Decorating On A Budget Classes
- ♦ Community Softball League

Monthly Key Statistics

 Available Homes
 Occupancy
 Turnovers
 Renovations
 New Homes To Date

 6015
 98.25%
 438
 50
 878